

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 19th day of July 2019
C.G.No:110/2019-20/ Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao

Chairperson
Member (Finance)
Member (Technical)

Between

P. Lalitha,
Head Mistress,
M.P.P. School,
Vedurukuppam,
Karvetinagaram (M),
Chittoor- Dist

Complainant

AND

1. Assistant Accounts Officer/O/Karvetinagaram
2. Assistant Executive Engineer/O/K.Nagaram
3. Deputy Executive Engineer/OSD/Karvetinagaram
4. Executive Engineer/O/Puttur

Respondents

ORDER

1. P. Lalitha Kumari Head Mistress MPP School, Vedurukuppam presented a complaint stating that during 11/2014 an erroneous bill of 636 units was issued against the service connection No.5343200000562 and an amount of Rs.11,500/- is outstanding against the service connection to end of June 2019 inspite of paying dues in time. Hence requested to reduce the bill amount.
2. Respondent No.1 filed written submission stating that respondent No.2 has recommended for revision of bill duly spreading the accumulated consumption of 659 units billed in 11/2014 from 01/2013 to 10/2014 accordingly the bill was revised and an amount of Rs.3,591/- was withdrawn vide RJ No. 28/06-2019. The fact of withdrawal was also informed to the complainant on 25.06.2019 but the complainant has not paid the balance amount till to date. Hence requested to dispose the case.

C.G.No.110/2019-20/Tirupati Circle

DESPATCHED

DATE

24/7

